



**HILTON GARDEN INN® RECEIVES “HIGHEST GUEST SATISFACTION AMONG MID-SCALE HOTEL CHAINS WITH FULL SERVICE” AWARD BY J.D. POWER AND ASSOCIATES FOR PRECEDENT-SETTING SIXTH CONSECUTIVE YEAR**

**BEVERLY HILLS, Calif., July 26, 2007** – Hilton Garden Inn®, the upscale mid-priced brand that is part of the Hilton Family of Hotels, announced that it has received the “Highest Guest Satisfaction Among Mid-Scale Hotel Chains With Full Service” accolade in the J.D. Power and Associates 2007 North America Hotel Guest Satisfaction Index Study<sup>SM</sup>. This award marks the **sixth consecutive year** that Hilton Garden Inn has received the highest ranking in the segment, **outranking all other mid-scale full service brands**.

The 2007 North America Hotel Guest Satisfaction Index Study<sup>SM</sup> is based on responses from 47,634 guests who stayed in a hotel between May 2006 and June 2007.

According to the study, Hilton Garden Inn received the highest ratings in all measures of guest experience with special attention in the following areas: reservations, check-in/check-out, guest room, food and beverage, hotel services, hotel facilities and costs and fees.

“We are extremely proud to be recognized by J.D. Power and Associates for the sixth consecutive year,” said Adrian Kurre, senior vice-president – brand management, Hilton Garden Inn. “We applaud our hotel team members for their commitment and enthusiasm to provide the best customer service to our guests and commend our owners for their continued dedication and support of the brand.”

By providing highly functional and comfortable accommodations, Hilton Garden Inn has always appealed to travelers looking to balance both business and pleasure while on the road. The brand has stayed relevant with guests by offering innovative guest room amenities such as the Garden Sleep System<sup>TM</sup> bed; the ergonomic Mirra<sup>®</sup> chair by Herman Miller; high-definition televisions; and complimentary Wi-Fi. Signature attributes of the brand include the casual ‘Pavilion’ lobby which features a full service restaurant, a comfortable living room area that invites guests to enjoy a morning coffee or an evening cocktail, a 24-hour complimentary business center and the Pavilion Pantry<sup>®</sup> from which guests can purchase snacks, beverages, sundries and microwaveable items. For recreation, a complimentary workout facility offering state-of-the-art cardiovascular and strength training equipment as well as a swimming pool and whirlpool are available for guests to enjoy.

The popularity of the brand with travelers and developers alike has allowed Hilton Garden Inn to expand globally so guests can always find consistently comfortable

accommodations, functional amenities and exemplary service to help them sleep deep, work smart, stay fit, eat well and stay productive on the road.

For more information about the Hilton Garden Inn locations in the U.S., Canada, Mexico, Germany and Italy or to find your next getaway, please visit [www.StayHGI.com](http://www.StayHGI.com) or call 1-877-STAY-HGI.

### **About Hilton Garden Inn**

Hilton Garden Inn is the award-winning, mid-priced brand that continually strives to ensure today's busy travelers have everything they need to be most productive on the road — from complimentary wired and Wi-Fi Internet access in all guestrooms and remote printing to the hotel's complimentary 24-hour business center to one of the most comfortable beds with the Garden Sleep System™. So whether on the road for personal or business reasons, Hilton Garden Inn offers the amenities and services for travelers to sleep deep, stay fit, eat well and work smart while on the road.

Hilton Garden Inn is part of Hilton Hotels Corporation; recognized internationally as a preeminent hospitality company. The company develops, owns, manages or franchises more than 2,800 hotels, resorts and vacation ownership properties. Its portfolio includes many of the world's best known and most highly regarded hotel brands, including Hilton®, Conrad®, Doubletree®, Embassy Suites Hotels®, Hampton Inn®, Hampton Inn & Suites®, Hilton Garden Inn®, Hilton Grand Vacations™, Homewood Suites by Hilton® and The Waldorf=Astoria Collection®.

### **About J.D. Power and Associates**

Headquartered in Westlake Village, Calif., J.D. Power and Associates is an ISO 9001-registered global marketing information services firm operating in key business sectors including market research, forecasting, performance improvement, training and customer satisfaction. The firm's quality and satisfaction measurements are based on responses from millions of consumers annually. For more information on [hotel ratings](#), [car reviews and ratings](#), [car insurance](#), [health insurance](#), [cell phone ratings](#), and more, please visit [JDPower.com](http://JDPower.com). J.D. Power and Associates is a business unit of The McGraw-Hill Companies.

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